

11/21/11-

**EMAIL PHISHING- NOVEMBER, 2011**

Here's another example of an email phishing attempt that looks like it's coming from NACHA (National Automated Clearing House Association). If you see emails like this, do NOT click on the links within- just delete it immediately.

-----Original Message-----

From: Timothy Hughes [<mailto:juceoflife81721@trinity-health.org>]

Sent: Monday, November 21, 2011 7:18 AM

To: [REDACTED]

Subject: Direct Deposit No. 520627658457 rejected

This message is related to the ACH transfer (ID: 520627658457) that you or any other person recently sent from your banking account.

The current status of the above mentioned transfer is: failed due to the technical fault. Please view the report below for more information:

<http://narkozsdk.zxq.net/208olty/index.html>

Yours truly,

Timothy Hughes

2011 NACHA - The Electronic Payments Association

13450 Sunrise Valley Drive, Suite 100

Herndon, VA 20171



**11/9/11**

Just today we received a call from someone who was not even a customer of Country Club Bank saying that an automated call came to his cell phone earlier telling him that his debit card at Country Club Bank had been blocked and that he could unblock it by providing three pieces of information. The computer voice then asked for his debit card number and other personal information. He obviously knew it was a scam since he doesn't bank with us, but please be aware that something like this could happen to you as well.

1. **NEVER give out personal information** about your bank account or personal finances over the phone unless you're 100% sure you're speaking with someone at the bank. If someone from the bank calls you, get their name and tell them that you'll call back them back at the main bank phone number (816-931-4060).
2. **NEVER send personal information** about your bank account or personal finances via e-mail or text! We will never ask for that info via email, so if you receive a suspicious email request that appears to be from us, please call the number above to verify its legitimacy and tell us about the suspicious message.

**Here's what we heard about earlier today:**

*"I just received a scam call on my personal cell phone. The computer voice said that my debit card at Country Club Bank has been blocked and that I can unlock it by providing three pieces of information. Then, the computer asked for my 16 digit card number. (I don't even have an account at your bank.) But, I wanted to make you aware that your customers may be the target of this attempted fraud."*